



Dear Members:

May 11, 2020

I hope all of you are staying healthy – the good news is that we are getting closer to the end of this horrible COVID 19 virus. There has been a lot going on lately in the neighborhood, so I've been sending more memos to keep everyone up to date. Today's memo is an update on the ongoing security issues and the Hickman and Country Club traffic signal that the City of Clive has proposed.

Security – In late March and early April we had a very large number of non-residents visiting our lakes and other CCOA common ground. Many of these visitors did not respect our private property. We received reports about individuals tossing shoreline rock into the lake, fishing after dusk, leaving trash on the shoreline/boat ramp and speeding excessively down CC Blvd and side streets. These actions were committed by residents as well. With extra students being home and Parks and Recreation areas closed, CCOA has become a great meeting spot. To respond to complaints we received, we doubled up on security for a trial period of 30 days to see if it would help curb the issues. This cost us an extra \$2,500.00. Turns out it was a huge help and Tom Conley personally spent additional hours himself in our neighborhood that were not charged to our association. The double security will end this week, and we hope we will not have to continue putting more expense into additional security going forward.

I do think at this time it is best to share with you some guidelines that are within the Conley Security contract. The contract includes an average of 4 on-site security patrol inspections every 24 hours. Normally that includes 3 during the daylight hours and 1 during the late hours. The times are purposely changed to avoid patterns. Conley has responded to resident service calls at no-cost for years – this is not part of his contract, but he continues to provide this value added service. Please be polite and courteous when contacting Conley and his security patrol. Conley's officers have in many cases been treated unfairly by our members because of unreasonable expectations. They are not always 5-10 minutes away from an incident that triggers a member to call them. They will continue to do the best they can and provide the best patrol to our community. And although Conley works directly with the Clive Police, some

instances warrant a call to the Clive Police directly. Conley is a DETERRENT and not a full solution. While this is a private neighborhood, it is not closed off to public access and therefore we are where we are with the various challenges.

Hickman/Country Club Stop Signal – Speaking of ongoing challenges, the Board’s position is that a traffic light on Hickman/Country Club will INCREASE traffic. Again, we cannot complain about the use of our common areas by non-residents, security in the neighborhood, and too many speeders on Country Club Boulevard if we welcome a traffic light allowing for outside traffic to easily turn into our neighborhood. The Board has just received the Traffic study that was recently done by the City of Clive, Waukee and Urbandale. The study is now under review and near term meetings will be taking place with our attorney and the CCOA committee designated to represent our interests. The huge amount of efforts and cost that has been put forth by Urbandale, Waukee and Clive to create a Traffic Study that supports their position is evident, but the Study fails to address the negative impact of a traffic signal on our neighborhood, as well as the original promised plan to create a frontage road in front of the Deerfield facility. The response from our community to the Board’s position opposing this traffic signal has been overwhelming. The petition we have circulated has garnered over 200 signatures to date and we have received several emails from residents who share the Board’s concerns. I am aware of only one party that has expressed support in favor of installing the traffic signal. The petition will remain available on-line over the next several weeks leading up to our meeting with Mayor Cirksena and Matt Macquillen, and I would appreciate any of you that oppose this stop signal to add your name to the petition if you have not yet done so. The petition can be found at [CCOA Traffic Signal Petition](#). In addition to this petition, it would be extremely effective to voice your opposition by emailing opposition letters directly to Mayor Scott Cirksena (scirksena@outlook.com) and/or City Manager Matt McQuillen (mmcquillen@cityofclive.com).

Lastly – I feel communication is very important between your Board of Directors and our Members (you). At this point we are duplicating our efforts to communicate through email and USPS. We would like to eliminate USPS delivery for anyone who is satisfied with email only delivery. This would cut communication costs (postage) considerably. If your preference is email delivery, please let our Property Manager Lisa know at lisa.hoamanagement@outlook.com.

Take Care and Stay Healthy

Mark